The AARP Foundation Tax-Aide program will be preparing Tax Year 2020 income tax returns, but our process is going to be very different from prior years.

Due to the ongoing risk of infection with the COVID-19 coronavirus, the health safety directives of Ohio, our host sites requirements, and the National Tax-Aide program, all require extensive changes in our operations for 2021.

ALL TAX PREPARATION INTERVIEWS, DATA INPUT, QUESTIONS, AND REVIEW OF YOUR TAX RETURN, WITH YOU, WILL TAKE PLACE OVER THE INTERNET.

- You must have access to a computer or tablet and a printer. You must be able to participate in an online computer video conference to have your tax return prepared by Tax-Aide.
  - You will be emailed documents before your scheduled appointment. Some of them must be printed, completely filled out, and brought to your appointment to be scanned with your tax documents.
  - If you do not have your own computer and/or printer, you may be able to get assistance from a family member or a trusted friend.
  - We recommend that you DO NOT use a public computer (library, etc.) for your online computer video conference(s), because we will be discussing your private tax information, Social Security numbers, etc.

- We will be scheduling appointments ONLY to scan taxpayer documents. When your documents are scanned, you will then return home and at the arranged time, you will join your scheduled online computer video conference.
  - Due to the procedures we have had to implement to deal with the COVID-19 pandemic, the number of appointments available is much lower than in the past.

- If you are unable to participate in the preparation of your tax returns in this manner, we are very sorry but we will be unable to assist you this season.

If you are able to participate in this tax preparation process as described, please call 330-227-8137 to begin the scheduling process. Please leave a message and a Tax-Aide Volunteer will return your call.